



# UNNAT BHARAT ABHIYAN CELL



**Sardar Vallabhbhai National Institute of Technology, Surat**

**Presentation on AB PMJAY – Ayushman Bharat Pradhan Mantri Jan Arogya Yojana**



## Presentation created by

- Team Saathi (Government Schemes Implementation), UBA Cell, SVNIT, Surat
- **Source:** AB Pradhan Mantri Jan Arogya Yojana Website
- **Link:** <https://www.pmjay.gov.in/>



## AYUSHMAN BHARAT

- This scheme aims to undertake path breaking interventions to holistically address the healthcare system (covering prevention, promotion and ambulatory care) at the primary, secondary and tertiary level.
- Ayushman Bharat adopts a continuum of care approach, comprising of two inter-related components, which are:
  1. Health and Wellness Centres (HWCs)
  2. Pradhan Mantri Jan Arogya Yojana (PM-JAY)

**The Mission Coordinator: Ministry of Health & Family Welfare,  
Government of India**



## **1. HEALTH & WELLNESS CENTRES (HWCs)**

- **In February 2018, the Government of India announced the creation of 1,50,000 Health and Wellness Centres (HWCs) by transforming the existing Sub Centres and Primary Health Centres.**
- **These centres are to deliver Comprehensive Primary Health Care (CPHC) bringing healthcare closer to the homes of people.**
- **They cover both, maternal and child health services and non-communicable diseases, including free essential drugs and diagnostic services.**

**The Mission Coordinator: Ministry of Health & Family Welfare,  
Government of India**



## 2. AB PMJAY: PRADHAN MANTRI JAN AROGYA YOJAN

- Ayushman Bharat –Pradhan Mantri Jan AarogyaYojana (AB-PMJAY) to be **launched** by Prime Minister Shri Narendra Modi in Ranchi, Jharkahnd on September 23, 2018
- Ayushman Bharat PM-JAY is the largest **health assurance scheme** in the world which aims at providing a health cover of **Rs. 5 lakhs per family per year for secondary and tertiary care hospitalization** to over **10.74 crores poor and vulnerable families (approximately 50 crore beneficiaries)** that form the bottom 40% of the Indian population.

**The Mission Coordinator: Ministry of Health & Family Welfare,  
Government of India**



## BENEFITS : AB PMJAY

- **Benefit Cover Under PM-JAY** Benefit cover under various Government-funded health insurance schemes in India have always been structured on an upper ceiling limit ranging from an annual cover of INR30,000 to INR3,00,000 per family across various States which created a fragmented system.
- PM-JAY provides cashless cover of up to INR5,00,000 to each eligible family per annum for listed secondary and tertiary care conditions.




## **BENEFITS : AB PMJAY**

The cover under the scheme includes all expenses incurred on the following components of the treatment.

- 1. Medical examination, treatment and consultation**
- 2. Pre-hospitalization**
- 3. Medicine and medical consumables**
- 4. Non-intensive and intensive care services**
- 5. Diagnostic and laboratory investigations**
- 6. Medical implantation services (where necessary)**
- 7. Accommodation benefits**
- 8. Food services**
- 9. Complications arising during treatment**
- 10. Post-hospitalization follow-up care up to 15 days**



## **BENEFITS : AB PMJAY**

- **The benefits of INR 5,00,000 are on a family floater basis which means that it can be used by one or all members of the family.**
  - **The RSBY had a family cap of five members. However, based on learning from those schemes, PM-JAY has been designed in such a way that there is no cap on family size or age of members.**
  - **In addition, pre-existing diseases are covered from the very first day.**
  - **This means that any eligible person suffering from any medical condition before being covered by PM-JAY will now be able to get treatment for all those medical conditions as well under this scheme right from the day they are enrolled.**
- 




## KEY FEATURES : AB PMJAY

- PM-JAY provides cashless access to health care services for the beneficiary at the point of service, that is, the hospital.
- PM-JAY envisions to help mitigate catastrophic expenditure on medical treatment which pushes nearly 6 crore Indians into poverty each year.
- It covers up to 3 days of pre-hospitalization and 15 days post-hospitalization expenses such as diagnostics and medicines.
- There is no restriction on the family size, age or gender.



## KEY FEATURES : AB PMJAY

- All pre-existing conditions are covered from day one.
  - Benefits of the scheme are portable across the country i.e. a beneficiary can visit any empanelled public or private hospital in India to avail cashless treatment.
  - Services include approximately 1,393 procedures covering all the costs related to treatment, including but not limited to drugs, supplies, diagnostic services, physician's fees, room charges, surgeon charges, OT and ICU charges etc.
  - Public hospitals are reimbursed for the healthcare services at par with the private hospitals.
- 

# CHECK YOUR ELIGIBILITY : AB PMJAY



Search Hospitals AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA Eligibility Criteria | Policies

### LOGIN

Mobile Number\*

### सूचना

### INFORMATION

- प्रधानमंत्री जन आरोग्य योजना के अंतर्गत 10 करोड़ से अधिक परिवारों को लाभ मिलेगा।
- अपने मोबाइल नम्बर से लॉगिन कर पता करें आपका परिवार प्रधानमंत्री जन आरोग्य योजना में सम्मिलित है या नहीं।
- प्रधानमंत्री जन आरोग्य योजना का लाभ लेने के लिए आपको कोई आवेदन करने की ज़रूरत नहीं है।
- अगर आपका परिवार प्रधानमंत्री जन आरोग्य योजना लिस्ट में सम्मिलित है तो आप चिकित्सा उपचार के लिए किसी भी सूचिबद्ध अस्पताल में प्रति वर्ष 5 लाख रुपये तक का लाभ उठा सकते हैं।

You do not need to pay anything to avail benefits of the scheme. इस योजना का लाभ लेने के लिए कोई पैसा खर्च करने की ज़रूरत नहीं है।

**Check your Eligibility:**

**Website Link:** <https://mera.pmjay.gov.in/search/login>



# CHECK YOUR ELIGIBILITY: AB PMJAY

Search Hospitals AYUSHMAN BHARAT - PRADHAN MANTRI JAN AROGYA YOJANA Eligibility Criteria | Policies Logout

Search

GUJARAT

Select Category

## Step 1: Select State

## Step 2 : Select Category

- Search by Name
- Search by HHD Number
- Search by Ration Card Number
- Search by Mobile Number



## CHECK YOUR ELIGIBILITY: AB PMJAY

- Your family name could be covered in the PMJAY beneficiary list.
- To check out if you are a beneficiary, you can login here using your mobile number.
- You do not need to enrol anywhere to claim benefits under the scheme.
- To claim benefits under the scheme you can get yourself identified at the nearest empanelled hospital or Community Service Centre (CSC)



## PROCESS OF BENEFICIARY IDENTIFICATION SYSTEM (BIS) : AB PMJAY

1. The operator searches through the available beneficiaries list to determine if the person is covered.
2. Search can be performed by Name, Father Name, Mother Name and Location, Ration Card No or Mobile number (collected during Additional Data Collection Drive (ADCD)) or ID printed on the letter sent to family or RSBY URN.
3. If beneficiary name is found in the list, Aadhaar or an alternative Government ID and Ration Card or an alternative family ID is required to validate against the Name / Family details available in the system.
4. The operator submits the individual and family record for approval to the Insurance Company / Trust.
5. Insurance Company / Trust may Approve or Recommend for Rejection for the submitted beneficiaries. Recommended for Rejection cases will be finally Approved/Rejected by State Health Agency (SHA).
6. **Once it is approved by Insurance Company /Trust/SHA, the e-card will be issued to beneficiary.**

# PROCESS OF BENEFICIARY IDENTIFICATION SYSTEM (BIS) : AB PMJAY

Ministry of Health & Family Welfare  
Government of India

PM-JAY

national health authority

Beneficiary Identification System

Mera PMJAY National TMS State TMS - Hospital Empanelment Support Insights

### Process of Beneficiary Identification System (BIS)

- ✓ The operator searches through the available beneficiaries list to determine if the person is covered.
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### BIS - Login

Your Mobile Number is not registered!

Mobile Number\*

Enter Mobile Number

c f b 4 6 1

Captcha letters are case sensitive

Enter Captcha\*

Enter Captcha

Generate OTP

NIC National Informatics Centre

**Check you in BIS: Go to website of PM-JAY > Portals > BIS**  
**Website Link: <https://bis.pmjay.gov.in/BIS/mobileverify>**



# FIND THE HOSPITAL: AB PMJAY

GOVERNMENT OF INDIA 14555/1800111565 Screen Reader English Search here.. SEARCH

national health authority Ayushman Bharat Pradhan Mantri Jan Arogya Yojana

ABOUT STATES HOSPITAL RESOURCES PORTALS MEDIA BLOG CONNECT WITH US Grievance Portal Am I Eligible

Call the Ministry of Health & Family Welfare, Government of India's 24x7 toll-free helpline 1075 and 1800-112-545. | Arogya Setu is a mobile application developed by the Government of India

राष्ट्रीय स्वास्थ्य प्राधिकरण

ESIS के लाभार्थियों को अब मिलेगा आयुष्मान भारत के सूचीबद्ध अस्पतालों में लाभ

अपनों को दें स्वास्थ्य का वरदान आयुष्मान

What's New PM-JAY in News Events

- Office memo regarding Testing of COVID-19 for PM-JAY beneficiaries through private labs - 04.05.2020
- Office memo on Clarification regarding 'Testing for COVID-19' package - 03.05.2020
- Tender Document for Selection of Service Provider for Printing & Delivery of Ayushman Bharat PM-JAY Coffee Table Book
- Office Memo regarding mandatory COVID-19 testing of SARI cases under AB PM-JAY - 13.04.2020

View all

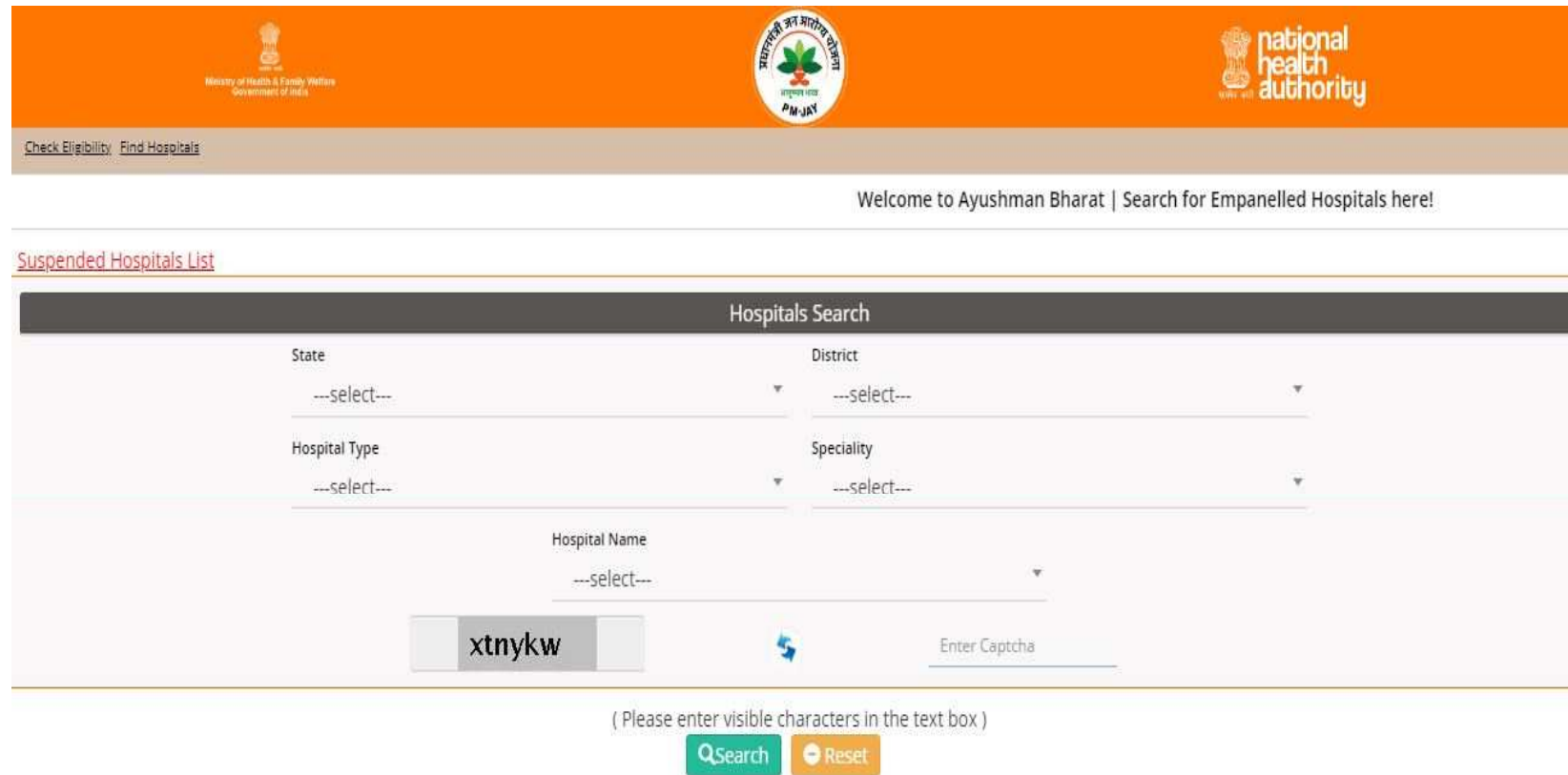
Site Counter: 5,159,784

Lick on Right Hand Top Corner on symbol of Hospital / Or Click on Hospital





# FIND THE HOSPITAL: AB PMJAY



The screenshot shows the PM-JAY Hospital Search interface. At the top, there is an orange header with the Ministry of Health & Family Welfare Government of India logo, the PM-JAY logo, and the National Health Authority logo. Below the header, there are navigation links for "Check Eligibility" and "Find Hospitals". A welcome message reads "Welcome to Ayushman Bharat | Search for Empanelled Hospitals here!". A link for "Suspended Hospitals List" is also present. The main search area is titled "Hospitals Search" and contains several dropdown menus: "State", "District", "Hospital Type", "Speciality", and "Hospital Name". A search box contains the text "xtnykw". To the right of the search box is a "Enter Captcha" field. Below the search box, there is a note: "( Please enter visible characters in the text box )". At the bottom of the search area, there are "Search" and "Reset" buttons.

**Find Hospital:**

**Website Link:**

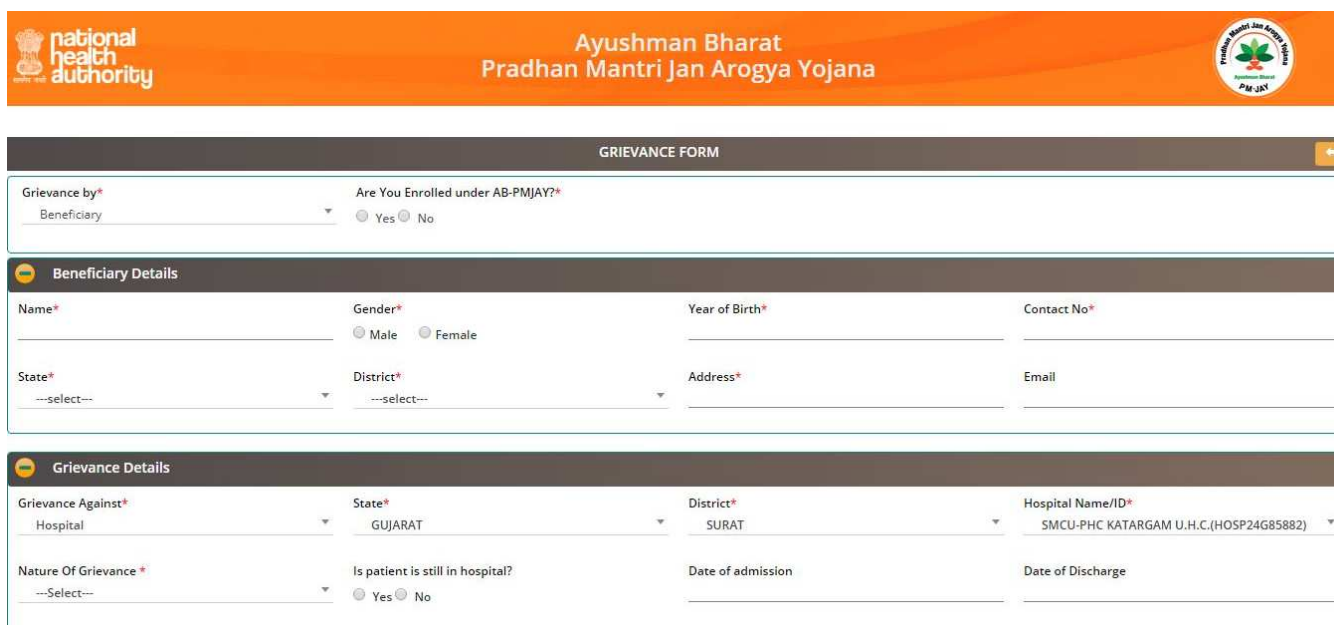
<https://hospitals.pmjay.gov.in/Search/empnlWorkflow.htm>



## GRIEVANCE: AB PMJAY

### CENTRAL GRIEVANCE REDRESSAL MANAGEMENT SYSTEM (CGRMS) PORTAL

CGRMS (Central Grievance Redressal Management System) is an online portal used to address the complaints registered from different stakeholders under AB-PMJAY. **Through this mechanism any one can lodge a complaint or grievance on the portal which will be addressed within a defined time frame.**



The screenshot displays the 'GRIEVANCE FORM' interface. At the top, there is a header with the National Health Authority logo on the left, the text 'Ayushman Bharat Pradhan Mantri Jan Arogya Yojana' in the center, and the PM-JAY logo on the right. Below the header, the form is divided into three main sections: 'GRIEVANCE FORM' (title bar), 'Beneficiary Details', and 'Grievance Details'. The 'Beneficiary Details' section includes fields for Name, Gender (Male/Female), Year of Birth, Contact No, State, District, Address, and Email. The 'Grievance Details' section includes fields for Grievance Against (Hospital), State (GUJARAT), District (SURAT), Hospital Name/ID (SMCU-PHC KATARGAM U.H.C.(HOSP24G85882)), Nature Of Grievance, Is patient is still in hospital? (Yes/No), Date of admission, and Date of Discharge.

**Call on 14555 or Fill the Grievance Form:  
Website Link:**

<https://cgrms.pmjay.gov.in/GRMS/grievanceStateAction.do>

# FIND THE HOSPITAL: AB PMJAY



**Use Mobile App:**

**Website Link:**

[https://play.google.com/store/apps/details?id=org.nha.pmjay&hl=en\\_IN](https://play.google.com/store/apps/details?id=org.nha.pmjay&hl=en_IN)



## ROLE OF UNNAT BHARAT ABHIYAN PARTICIPATING INSTITUTE

- **Step 1:** Go through PM-JAY Website
- **Step 2:** Conduct survey and identify the “Real Time Need” of PM-JAY in UBA adopted villages and educate to computer operator & villagers got e-card online with help of Computer Operator / by Self.



**The details are also available on PM-JAY following resources:**

- 1) Website link: <https://www.pmjay.gov.in/>**
- 2) Annexure I CGRMS User Guidelines Phase 3 \_v1.1**

**For any further information or assistance, please feel free to contact us at:**

**Toll-Free Call Centre Number: 14555/ 1800111565**



## CONTACT INFORMATION

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**THANK YOU**

**UNNAT HO !!!**

